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**TRIAD COMPANIES SELECT RECIPIENT OF EXTREME NONPROFIT MAKEOVER**  
**TechTriad, SNS, Inc., FAQtually and Rooster Communications Partner To Help Win-Win Resolutions**

**GREENSBORO, N.C. – (MARCH 31, 2011)** – FAQtually today announced Greensboro based Win-Win Resolutions as the winner of TechTriad's Extreme Nonprofit Makeover. The complimentary makeover includes a new website, technology upgrades, IT assistance and a public relations/social media strategy. Chosen from a pool of nearly 30 nonprofit applicants, Win-Win Resolutions is a 501c3 organization that focuses on violence and bully prevention by developing conflict resolution skills using theatre education and mentoring programs.

"We are thrilled to be this year's recipient of TechTriad's Extreme Nonprofit Makeover," says Debra Vigliano, Win-Win Resolutions Founder / Executive Director. "By receiving these complimentary services from the Extreme Nonprofit Makeover team, we will be able to better serve our clients and our community at large as it relates to conflict resolution, bully prevention and mentoring programs. We are excited to begin work and know that the knowledge and expertise of this group will allow us to achieve great things in moving forward with our organizational mission and goals, especially at this pivotal time in our nonprofit's history – celebrating our 10 year anniversary!"

"The Triad is very lucky to have so many nonprofit organizations that positively affect the community," says Sue Polinsky, President of TechTriad. "This made our job of selecting just one nonprofit from the applicant pool even more difficult, but after careful consideration and review our committee felt that Win-Win Resolutions was the best fit for makeover. Every member of our team felt strongly about its mission and good work."

The Extreme Nonprofit Makeover is now in its eighth year and received a limited grant from the Weaver Foundation in 2010 to offset technology costs. Triad nonprofits had to submit an online application to be considered for the makeover and demonstrate why this project would help strengthen the organization's ability to provide its services to Triad communities. The Extreme Nonprofit Makeover Team includes: **TechTriad, SNS, Inc., Rooster Communications and FAQtually.**

**About Win-Win Resolutions:** Win-Win Resolutions, Inc. is a nonprofit organization headquartered in Greensboro, North Carolina. Win-Win Resolutions is dedicated to violence prevention by developing conflict resolution skills using theatre education and mentoring programs. Win-Win reduces violence and prejudice in schools and communities by teaching conflict resolution and positive social skills through interactive drama for youth (Pre-K through High School) and adults.

**About FAQtually:** FAQtually, Inc. is committed to excellence in both customer service and I.T. services. This commitment has allowed us to serve clients in over 20 countries and numerous clients domestically. Our on-demand I.T. services keep many Triad businesses and residents worry-free about their computer equipment, websites and services. Our eLearning production work is in use globally by corporations committed to excellence in customer service. For more information, visit [www.faqtually.com](http://www.faqtually.com).